

ING CLAIMS INSTRUCTIONS:

To help with the assessment of your claim could you please **provide all of the following claim proofs:**

- **Your signed and completed Major Medical Claim Form** (to be signed by all policy owners)
- A copy of your referral letter from your GP to your Specialist
- A copy of your Specialist's report
- In absence of your GP referral and Specialist Report, please have your GP or Specialist complete Section Nine of the Major Medical Claim form (**claimant to pay for costs relating to the completion of this form**)
- An estimate for your procedure

Please complete the claim form and return to us along with the above information and any further information that may be relevant. **If all claim requirements are not provided, or if we need to request further information, the claim decision will be delayed.**

If you are applying for pre-approval we strongly recommend that the claim and claim proofs be faxed to ING Life (NZ) Limited to 0508 464 666 in the first instance.